

## HOW TO INSTALL THE PhoneWorld IPCALL APP ON YOUR MOBILE (For all smartphones and networks)

### Carefully follow these instructions to install the PhoneWorld IPCall app on your smartphone:

1. Send an email with your name and VoIP phone number to [ipcall@phoneworld.com](mailto:ipcall@phoneworld.com)
2. PhoneWorld will send you a QR code (quick response code) by e-mail. Keep the QR code open on your desktop computer screen
3. Search for **Nexphone IPCall app** in Google on your phone, choose either iPhone or Android
4. Download and install the IPCall app on your smartphone
5. Open the IPCall app. When requested by the app, point your mobile phone toward your desktop computer screen displaying the QR code
6. The IPCall app will recognize your QR code and complete the installation and configuration on your mobile phone, indicating your VoIP number (usually your landline VoIP number)
7. **You are ready to make your first call**

#### Note:

- A QR code can only be used once. Ask for a new code if needed
- Since data rates are substantially below normal voice rates, you may want to consider making all mobile calls using the IPCall app
- Files or images cannot be sent with the IPCall app

The PhoneWorld IPCall service is an extension of your home or office IP phone line. Make and receive calls from anywhere in the world and benefit from low Swiss landline prices. IP calling is cost effective. It eliminates all roaming charges. You can even record your conversations.

### Other Information

- You can make and receive calls with the IPCall app anywhere in the world
- The lowest cost use of the IPCall app is when connected to a Wi-Fi network
- Regardless of your location all calls are made as if they were local calls from Switzerland
- If you are not connected to Wi-Fi it still pays to make calls via the IPCall app since data is cheaper than voice, and there are no roaming charges
- Also, if somebody calls you on your Swiss home or office line, and you are anywhere in the world but not in a Wi-Fi area, you will still get the call since it is automatically routed via normal 4G (but via data)
- Avoid additional ring tones when in home or office by turning off push notifications in settings.

**Security:** The IP call mobile system is based on your landline connection. It is exactly the same as if you were using office handset/line. This is **NOT** an unsecured connection like WhatsApp, Skype, or most other IP dialing systems.

Please call the PhoneWorld/TalkTalk hotline 0800 300 250 for further guidance or information.

<http://www.phoneworld.com/swiss/swiss-mobile-voip.shtml> - [connect@phoneworld.com](mailto:connect@phoneworld.com)

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